



1ST JAN 2023 - 31ST JAN 2023

WEBSITE MAINTENANCE REPORT

clientdomain.com

Snapshot

6

support requests handled

26

security updates completed

30

backups taken

99.7%

average time site online

3

security vulnerabilities resolved

92%

desktop performance score

89%

mobile performance score

Introduction

In the last 14 days we have

Quinoa umami lo-fi ut crucifix proident schlitz. +1 fam swag chartreuse wolf, pabst tilde 90's. Helvetica kinfolk 8-bit, man bun hot chicken YOLO 3 wolf moon artisan.

Bushwick gentrify hell of cillum, four dollar toast vape occaecat four loko. Tofu ea cronut offal normcore, meditation portland ut vape artisan art party 3 wolf moon succulents commodo gluten-free.

Security

We regularly carry out security checks and updates on your site to make sure it's stable at all times.

1

wp core update

38

plugin updates

2

theme updates

4

security vulnerabilities fixed

Here's a rundown on the security work we completed:

Jan 31st

Yoast SEO updated from version **19.2** to **19.3**

Jan 31st

Contact Form 7 updated from version **8.4** to **8.5**

Jan 31st

WP Rocket updated from version **11.2** to **11.3**

Jan 31st

Advanced Custom Fields updated from version **6.4** to **6.5**

Jan 31st

WP Mail SMTP updated from version **10.2** to **10.21**

Performance & Speed

We monitor the performance and speed of your website on a daily basis and where necessary, make improvements to ensure it's always running smoothly.

DESKTOP

1.2s

average site speed

desktop

97%

average performance

desktop

MOBILE

1.9s

average site speed

mobile

82%

average performance

mobile

Development work

In the period 1st Jan 2023 to 31st Jan 2023 we helped you with 6 support requests and spent 2 hours 55 mins carrying out development work on your website.

6

support requests handled

4

ad hoc tasks done

Here's an overview of the work we completed:

Jan 31st	Contact form issue resolved	15 mins
Jan 27th	Abby added to About Us page	30 mins
Jan 22nd	Google search appearance fixed	45 mins
Jan 14th	Visual errors on the website and mobile app	1 hour
Jan 6th	Privacy Policy update	10 mins
Jan 5th	Website down again	15 mins

Backups

Backups are routinely taken on your site so that if any issues should occur, we can quickly restore to a previous, stable version.

Backups taken	30
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Backups frequency	Daily
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Most recent backup taken	Oct 17th, 2.30am
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Backup restores completed	0
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Uptime

We know how important it is for your site to always be online so that your customers can reach you. That's why we monitor it every minute of every day.

99.7%

average time online

47

days since last offline

Other

In the last 14 days we have

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Conclusion

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Quinoa umami lo-fi ut crucifix proident schlitz. +1 fam swag chartreuse wolf, pabst tilde 90's. Helvetica kinfolk 8-bit, man bun hot chicken YOLO 3 wolf moon artisan.

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Thank you

If you'd like to discuss this report with us,
please get in touch.